

Basic living needs under pressure

SUMMARY OF THE 2021 ANNUAL REPORT
OF THE NETHERLANDS RED CROSS

READ THE FULL ANNUAL REPORT HERE:
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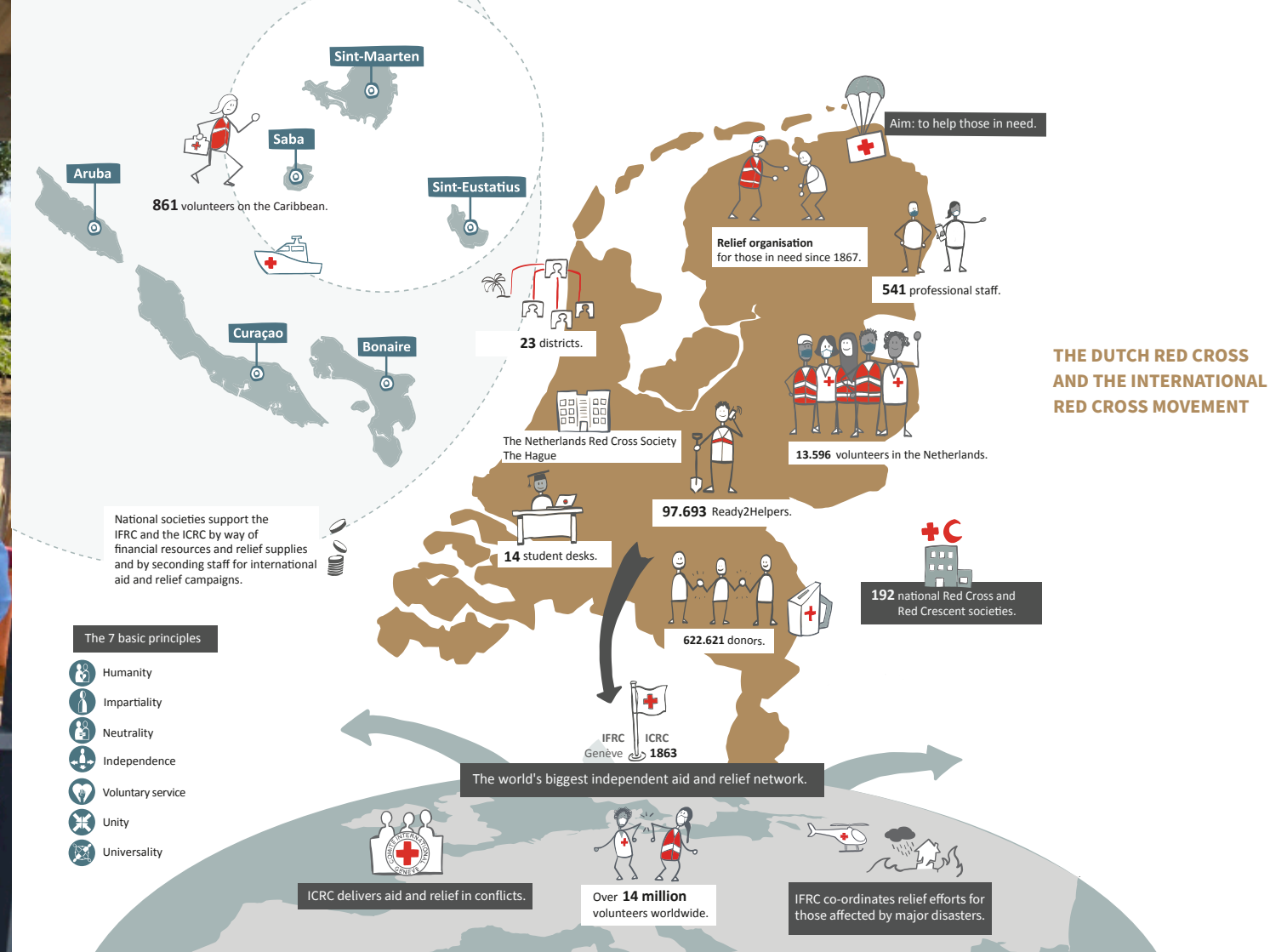


Rode
Kruis





Photo: ICRC



CHALLENGES IN 2021

Mission

Prevent and alleviate human suffering wherever it occurs. Protect lives and health and ensure respect for all human beings. That is our mission. We pay particular attention to those who are most vulnerable: those who, without our help, would not survive or would fall into poor health.

Vision

Through our volunteers and Red Cross Societies in 192 countries, we prepare people for potential crises and ensure that people are able to help themselves and others. Thanks to our efforts, no one stands alone in times of need.

The coronavirus pandemic changed the world. Areas already plagued by war, drought, hunger, floods and refugee crises have been hit even harder by the effects of the pandemic, almost to the point of irreparable harm. Food. Water. A roof over your head. A place where you feel safe. The right medical and psychological help. The ability to meet your basic personal hygiene needs. Knowing where your loved ones are and how they are doing. These basic living needs were already unattainable for many people worldwide, but a second year of widespread coronavirus infection worsened this situation. The Netherlands has also been affected. We are seeing an unprecedented picture - people living in fear and uncertainty about their income and their next meal, and sometimes even questioning whether they can keep a roof over their heads.



Photo: Tristram Sopacau

The impact of the Red Cross in the Netherlands

Poverty and deprivation are closer than you think. Even in the Netherlands. To cope with human distress, we again committed significant resources to emergency response and prevention in 2021. For major and minor disasters, resulting from the coronavirus pandemic and other factors. With 14,457 volunteers in the Netherlands and the Caribbean and 97,693 civilian first aiders, whom we call Ready2Helpers, we made sure that nobody was left to face their emergencies alone.



REACH FIGURES CORONA ASSISTANCE 2021

| Programme | Intervention | Number of people who received help |
|----------------------|---------------------------------|------------------------------------|
| Psychosocial support | Support care institutions | 94 care institutions |
| | Transport | 8.105 people |
| | Large-scale testing | 18 Municipal Health Services (GGD) |
| | Support with COVID vaccinations | 196 institutions |
| | Source and contact tracing | 62.253 phone calls |



| | | |
|----------------------|-----------------------------------|-----------------------------|
| Psychosocial support | Red Cross Helpline | 9.070 phone calls |
| | WhatsApp Helpline | 1.066 people |
| | Look out for one another | 420 requests for assistance |
| | Quarantine coach | 134 people |
| | #Skipthecoronadip challenge | 11.811 people |
| | #Skipthecoronadip theme month | 2.850 people |
| | Scratched with the corona routine | 350.000 scratch cards |

| | | |
|------|---------------|---------------|
| Food | Food banks | 9 food banks |
| | Grocery cards | 268.702 cards |



| | | |
|---------|-------------------------|---------------------------|
| Shelter | Homeless shelters | 895 people |
| | Personal help questions | 39/(122) people (nights) |

| | | |
|---------|-----------------|--------------|
| Hygiene | Drugstore Cards | 32.626 cards |
|---------|-----------------|--------------|



CORONA ASSISTANCE IN THE NETHERLANDS



268.702
grocery cards.



73.585
occasions where a
volunteer/Ready2Helper
was deployed.



508
field interventions
completed.



9.070
phone calls to the helpline.



1 National Action Center
23 District Action Centers

**Over 581.000 man hours
delivering care and assistance.**



CORONAVIRUS RELIEF EFFORTS IN THE NETHERLANDS

Food and shelter were the basic living needs that mainly came under pressure in the Netherlands in 2021. In addition to the basic living needs, healthcare continued to be subjected to unrelenting pressure. The main cause was the coronavirus pandemic. Our focus in 2021 centred on three programmes:

Food aid

Continued economic uncertainty meant that a large group of people saw their income shrink or disappear completely, e.g. undocumented migrants and self-employed people with families. So putting a healthy meal on the table every day became a challenge for many people in 2021. As a result, food aid became an important part of our coronavirus relief efforts. We issued shopping vouchers to support people who were struggling to provide food every day. These vouchers are flexible, so people can decide whether to buy food or personal care products with them. The shopping vouchers were distributed by our local partner organisations. As they know the neighbourhoods and the people, they also know who desperately needs help. We also supported the activities of food banks.

A safe place

A safe place to sleep, eat or quarantine was not something that everyone could take for granted in the Netherlands in 2021. We supported municipalities and other organisations in taking care of all homeless people. Including ‘non-entitled’ people, such as undocumented migrants and migrant workers without official work permits. In addition to camp beds and hygiene kits, first aid volunteers and hosts were on hand to help where needed. Furthermore, we arranged hotel accommodation for a limited number of families and vulnerable individuals. These are generally people without a legal right of residency in the Netherlands.

Testing, vaccination, and support for healthcare

Across the country, we supported community health centres (GGDs) by providing staff for coronavirus testing and vaccinations. We also helped GP medical centres with their vaccination processes. Our relief workers took test samples, administered injections, provided emergency first aid support and acted as hosts, hostesses and location managers. In addition, we supported local GGD organisations in source-and-contact tracing and provided quarantine coaches. In healthcare institutions, our relief workers supported medical care teams and made time to play a game or have a conversation with patients. They also provided escorted transport for people who were unable to go to a vaccination clinic on their own.

CORONAVIRUS RELIEF EFFORTS IN THE CARIBBEAN TERRITORIES OF THE KINGDOM OF THE NETHERLANDS



€ 26.764.696 distributed in the form of e-vouchers for food.
72.693 people assisted with cash (e-vouchers for food).

133.100 ready-to-eat meals distributed.
945 people assisted with ready-to-eat meals.

5.153 food packages (including hygiene items) distributed
3.078 food parcels.

333 disbursements towards school fees.

424 disbursements towards rent.

48 disbursements towards medical expenses.

327 home visits by Red Cross aid workers.

7.400 people assisted through the helpline.

2.411 aid actions in the field of transport, corona tests and vaccinations.



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PREVENTING DISTRESS AND PROVIDING AID IN EMERGENCY SITUATIONS IN THE NETHERLANDS



Support victims of human trafficking

52 undocumented migrants participated in human trafficking training
95 aid workers participated in human trafficking training
236 teachers trained in recognition and prevention of human trafficking



Event Help
1.074 events



Support undocumented migrants

382 undocumented migrants mediated to care
121 workshops given on life skills and tailor-made first aid



Emergency aid
14 interventions



Restoring Family Links

382 tracing requests completed
46 RFL files completed
79 people have received news about a wanted loved one



Population care
27 interventions



Digital assistance

27.368 digital aid vouchers distributed
1.685 questions via Whatsapp Helpdesk



Well prepared

1.480 people participated in guest lesson 'call 112'
647 people reached via telephone contact circle
6.700 people reached with 'extreme weather'

In order to effectively assist in an emergency situation, it is important to be present beforehand. Thanks to ongoing programmes and our presence at events, we not only keep our knowledge and skills honed, we also obtain reliable information about areas and locations where there are potential vulnerabilities. This helps us prepare people better for a possible emergency. At the same time, we maintain our own ability to respond quickly to an emergency situation. An important part of the work of the emergency response teams in 2021 was welcoming undocumented migrants and providing support during the floods in Limburg..





Photo: Sebastian Castaneda

The impact of the Red Cross worldwide

When a disaster occurs, the Red Cross is there. Unwavering support that millions of people worldwide can count on. Day after day. But we are not only present when disaster strikes. We are on the ground both before and after the disaster, deeply rooted in society and well-prepared. In 2021, our activities included providing emergency assistance after the earthquake in Haiti and helping with the famine in Ethiopia and the armed conflict in Yemen and Syria. During the coronavirus crisis, almost all the national societies stepped in to support their communities: working to prevent further spread of the virus and helping to roll out vaccination programmes and food aid programmes.

OUR EMERGENCY AID EFFORTS WORLDWIDE

Haiti

On August 14, 2021, an earthquake measuring **7.2** on the Richter scale causes a massive disaster, killing more than **2.200** people and injuring **12.268** Haitians. Hospitals, roads, bridges and schools are in ruins. More than **53.000** homes were destroyed and another **77.000** were partially damaged. The Red Cross helps with shelter, healthcare, the establishment of a field hospital and we ensure that more than **8.000** people have clean drinking water every day.

Ethiopia

A bloody conflict in northern Ethiopia has led to a large migration flow. The Red Cross helps by reconnecting people with their families, organizing shelter and providing cash to people in need. In addition, the Red Cross donated medical supplies and equipment to five hospitals and we distributed food aid to more than **8.000** vulnerable people in Tigray, including inmates, children, pregnant women, breastfeeding women, people with disabilities and medical personnel.

More than three hundred natural disasters

More than three hundred natural disasters occurred in 2021. We helped with food, water and shelter all over the world. As the Netherlands Red Cross, we cooperate with other National Red Cross Societies in these efforts and deploy our specialist expertise to the greatest possible extent: water, sanitation and the use of data and digital solutions. To gain an accurate understanding of a disaster area for example: what is the population density, what are possible evacuation routes, how do we get our relief supplies to the people who need them?

Corona crisis

The Red Cross helps worldwide with medical care, psychosocial care, transporting corona patients and corona aids. Also, **152** national associations support nationwide vaccination programs.

Migration in Europe

The Red Cross helps migrants in Europe with shelter, water and sanitation, cash, health care and with finding relatives.

Afghanistan

Afghanistan is facing a troubling humanitarian emergency and a deepening economic crisis. The Red Cross supports mobile health teams that provide (psychological) care in remote areas of Afghanistan. More than **140** health institutions can also be operated by the Red Cross. Due to growing needs, many Afghans will flee to neighbouring countries in 2021. The Red Cross is committed to providing these people with emergency shelter, hygiene equipment, medical care and food.

Strong Red Cross Societies

We are strongly committed to strengthening the capacities and capabilities of Red Cross sister societies in vulnerable areas. We enter into multi-year collaboration agreements and support our partners in the areas of financial sustainability, disaster preparedness and disaster impact mitigation. Our goal? Local Red Cross societies are best placed to give immediate help to the most vulnerable people. In 2021, we helped twelve Red Cross societies through concrete projects that focused on technical advice, training, programme management and financial sustainability.

On stand-by and prepared

The Red Cross is there even before a disaster occurs. We are constantly engaged in disaster preparedness and prevention via the Red Cross Climate Centre, our data and digital team 510 and the Red Cross Princess Margriet Fund. This is all the more important at a time when climate change is further fuelling existing risks. We help people react more resiliently to natural disasters through measures such as evacuation plans and improved early warning systems.

The Dutch Red Cross contributes (financially and through the deployment of experts) to the IFRC's overarching emergency response plans (Emergency Appeals). Here are some examples of emergency aid that could be realized in 2021 thanks to contributions from the Dutch Red Cross.



Photo: Arie Klavitt

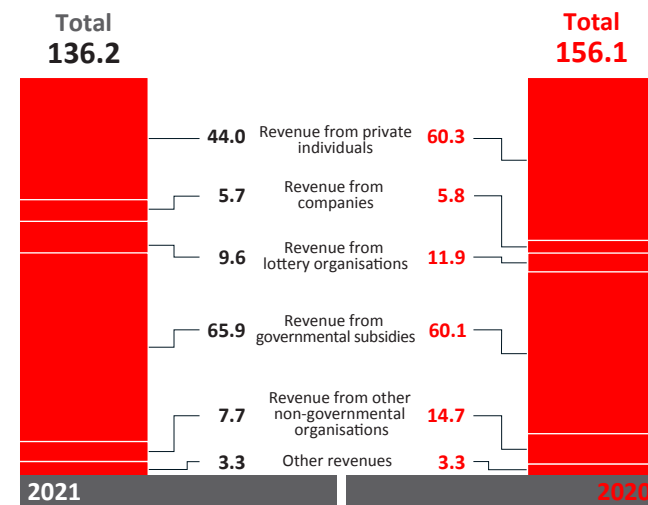
Fund-raising

INVALUABLE SUPPORT

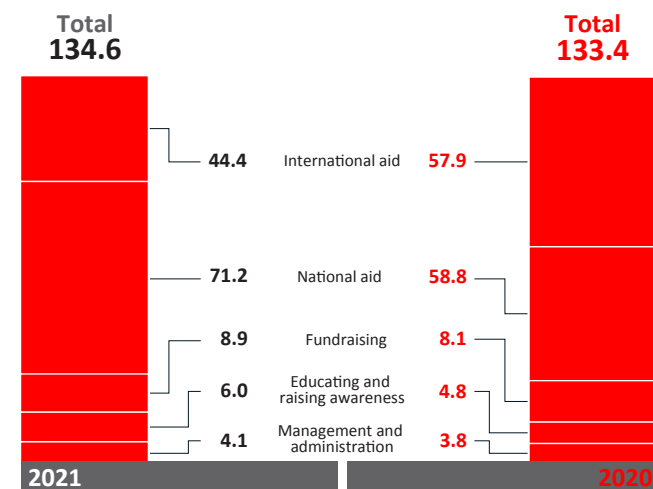
We are extremely grateful that we could once again count on the support of many donors, companies, governments, foundations, equity funds, corporate foundations, lotteries and institutions in 2021. Our relief work would not be possible without them. All donations received are invaluable as they help us save people's lives, alleviate concerns and make people more resilient and more self-reliant. All of the Netherlands saw the deep scars that the coronavirus pandemic left on communities all over the world. Our appeals for support to provide food and shelter to people in the Netherlands and other parts of the world, and help the victims of natural disasters and conflicts, were generously answered.

STATEMENT OF INCOME AND EXPENDITURE

Revenue In € M



Expenditure In € M





Rode
Kruis

humanity
impartiality
neutrality
independence
voluntary service
unity
universality